Position Description

Volunteer Care Companion

The Volunteer Care Companion provides compassionate personal care while maintaining a comfortable, safe and home-like atmosphere and is an integral team member in facilitating the continued well-being and enrichment of our residents at the end of life. This position reports to the House Manager, and works in Coordination with the care team.

Responsibilities:

1. The Volunteer Care Companion will support the Resident Care Team in basic personal care needs such as bathing, toileting, repositioning, and meal assistance and other duties assigned by the Lead Care Aide.
2. Ensure overall cleanliness and organization of the Trillium House in coordination with the Lead Care Aide and House Manager.
3. Other duties may include visiting with residents, laundry, cleaning, stocking supplies, and cooking/baking.
4. Maintains resident confidentiality at all times.
5. Other duties as assigned by the House Manager or Lead Care Aide.

Qualifications:

1. Must be at least 16 years of age or older.
2. Attend the Trillium House training for Care Aides or have equivalent experience.
3. Excellent communication skills, including empathetic and caring attitude as well as ability to discuss sensitive issues related to end-of-life care with our hospice partners, residents, families, staff and volunteers.
4. Strong interest in providing care to residents and families experiencing terminal illness.
5. Ability to deal with stress and loss effectively.

Physical Requirements:

1. Work is done in a temperature controlled, non-smoking environment.
2. Requires the ability to perform proper body mechanics.
3. Requires some lifting, pulling, pushing, carrying, and climbing.
4. Occasional prolonged standing or sitting.

VOLUNTEER/TRAINING REQUIREMENTS:

- *Completed application with at least one reference.*
- *Background check that includes fingerprinting.*
- *Health Attestation.*
- *Signed Confidentiality Agreement.*
- *Successful completion of Trillium House Volunteer Care Companion Training and orientation.*

Trillium House reserves the right to deny or revoke volunteer privileges to anyone at any time when we determine it is in the best interest of our Residents and/or organization.

Updated September 17, 2026